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Habitual Exploited Business Model Pillars From 1996-2010

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Abstract

Although there is no widely agreed upon definition and composition of the business model concept, it is evident from the continued presence of the term in both scholarly and broader business literature, that managers and researchers alike find it a useful descriptive and analytical construct. This paper reviews research in the field of business models from 1996 to 2010. Electronic database searches of scholarly journals spanning 1996 when the term business model first appeared in multiple publications to 2010 reveals 62 articles that use the business model components. We identified twenty-eight blocks used in construction of business model and found each blocks importance percentage (%) in construction of business model through implication of dichotomy analysis. The concluded that three have to ask before design a business model. This study may be further explored through proving of this study results on empirical basis.

1. INTRODUCTION

Business model concept widely dispense in business and management research (Al-Debei & Avison, 2010; Zott *et al.*, 2011) and

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frequently published articles in journals, newspapers, magazines, proceeding, and as reports. Literature on business model is replete with researches that supply business model definitions, components, typologies, and classification. All of these impart knowledge on what is business model but still there is no universal consensus on it. However, it is becoming clear that business

model is a multi-access concept. Therefore business model concept varies and depending on the purpose for which it is used. This diverse body of conceptual and analytical research contributed for as understanding of business model concept, and its application. While drawing on the conceptual research and recognized its contribution in management research in general. This paper supports an empirically, using existing researches on business model concepts and blocks to raise the awareness of the business model roots and concept in the minds of management researchers and recognize ways in which the habitual exploited components can contribute to other management research.

The numerous papers published in the scholarly literature since 1990 contribute to defining components and concepts of business models and this discourse continues. Notwithstanding the divergent views regarding the business model concept, research that uses or studies the business model in a larger context has emerged and continues to grow. The classification research organizes what is known about the business model in ways that make it more accessible to researchers and meta-analysis highlights relationships between otherwise discrete pieces of research thereby advancing knowledge of the business model concept itself. Research that proposes design methods and modeling tools aid in instantiating frameworks. ontologism, change methodologies and adoption factors and evaluation models apply the business model concept to broader management issues.

Although much of the research is analytic and archival, empirical research is emerging that either tests conceptual research or exploratory in nature. The contribution of this paper is to identify and organize business model studies in such a way that its relevance to other management research. It is projected that scholars will gain leverage from existing research and recognize how it can be replicated in other situations and contexts. Scholars new to the business model concept will find this paper a succinct of existing business model studies on components.

This paper is reporting on a search of scholarly literature for the period 1996 to 2010 which identified 62 research papers using the business model frameworks. These papers were analyzed according to the research fields in which the studies are published, the industry and the focus of the study. This paper is structured as follows; in the next section, proved that distinction of the topic in the management research. The second section will give an overview of the business model concept that highlights its relevance to other management research is presented. The third section describes the method employed to select the sample of business model papers literature and review it. The fourth section is an empirical analysis on the identified business model blocks. Concluding comments and limitations of this research are in the final section of the paper.

1.1 Distinct research topic

Recognition of the business model concept as a distinct management research topic in its own right is evident in the increasing number of business model focused scholarly papers that have appeared in management and business journals since the mid 1990s. The special issues of journals devoted to the concept; Long Range Planning, volume 43 issues 2-3, Management, volume 13, issue 4 and special issue of Strategic Entrepreneurship Journal on business models in 2013. The business model has become a focal concept for strategy (McGrath, 2010) and is closely connected to business strategy, innovation management and economic theory (Teece, 2010). The business model aids in reducing the business information system gap by providing an interface between strategy and information systems design (Al-Debei & Avison, 2010; Gordijn & Akkermans, 2001; Hedman & Kalling, 2003). Although theoretically underdeveloped, business model research is moving toward conceptual consolidation (Zott et al., 2011).

1.2 Business model concept

Business model term used as fashion in the era of dotcom boom and this increase the academic interest (Shafer et al., 2005) some speak about business model for internet and other articulate about web business model. Massive literature on business model proposed (Teece, 2010). Business model concept has victim of complexity (Weill et al., 2011). But mainly business model concept revolved around the value creation, capturing, and delivering (Osterwalder & Pigneur, 2010; Teece, 2010). For example Chesbrough (2006) affirm that value creation and value capturing are main functions of the business model. Osterwalder and Pigneur (2010) state that business model describe as

how value is created, captured and delivered by an organization. Teece (2010) made description of business model as how firm create and deliver the value to customer and in return gain profit. Ghaziani and Ventresca (2005) concluded that most discussed frame of business model is value. In the same vein Zott and Amit (2010) come to point that typically authors discussed value aspect in defining the business model. The meaning of value perceived in different respects for example customer value aspect discussed by Tapscott (2001), Dubosson-Torbay et al. (2002), Osterwalder & Pigneur (2010), Teece (2010) both customer value and company value consider by Bouwman et al. (2008), Johnson et al. (2008) and economic value describe by Gordijn & Akkermans (2001). Numerous definitions of business model create confusion on the business model concept (Shafer et al., 2005) that is why there is not universal definition of business model (Weill et al., 2011). However, business model can be too abstract because there are various opinions on the concept of the model, and therefore, can cause confusion. Even in existing paper, the starting point to describe the concept of a business model to the process of a business modeling is approached differently, and therefore a continuous discussion about the difference of a strategy and business model is occurred (Staehler, 2002).

Drawing from the discussion that knowledge on the business model impart through adopting different unit of analysis such as organization, business, company, organizational level, organizational entity and some time network level. Purpose of business model is different in different context for instance starting phase and growth phase of a variety innovation company, of technology, profit, and not for profit organizations, and importance of technology, innovation vary from organization to organization. These make the harder to build the well defined and strong conceptualization grounding for business model concept. However, business model can be too abstract because there are various opinions on the concept of the model, and therefore, can cause confusion. For example

E-commerce: Business model concept in the e-commerce field define by Timmers (1998) as business model is architecture of flow (product, service, information) in which various business players task, benefits and description of revenue stream.

Technology & Innovation Management: Chesbrough & Rosenbloom (2002) enlighten the business model aspects regarding technology and innovation management as connection of technology with economic value through heuristic logic.

Strategy: Casadesus-Masanell & Ricart (2010) succinctly business model concept in context of strategy defines as induction of business model refers to the way of firm's operating and how concocts value for investors. Ascertain the business model as creation of values by firms by coordination of information, product and service flow among different players (Kallio *et al.*, 2006).

Literature on business model has multidisciplinary directions but has stable roots in strategic literature (Zott & Amit, 2008). Business model has to answer a series of questions essential to any business. Business model concept is drawn from the Peter Drucker's questions; who is customer, what does value and how does intend to earn wealth (Drucker, 1954; Magretta, 2002) and this give the evidence that business model research originated in strategic management. Chesbrough and Rosenbloom (2002)elucidate the premises for the business model concept and found that origin of business model concept found in the literature of strategy from Chandler (1962) book of strategy and structure. In the same vein Amit and Zott (2001) and Hedman & Kalling (2003) make clear in their research, that business model concept has originated in strategy literature.

2. RESEARCH METHODOLOGY

Business model has been break down into various parts such as Osterwalder et al. (2005) suggest nine modules, Mason and Spring (2010) offer three components, Johnson et al. (2008) supply four parts of business model. However, various other researchers presented different dimension / modules of business model. For example Weill and Vitale (2001) offer business model schematics with four characteristics; required competencies, success factors, revenue generation and strategic and value proposition. Chesbrough and Rosenbloom (2002) discussed the business model as mediating role between the technology and economic value. Morris et al. (2005) developed business model for entrepreneurship with intruding three level; foundation, proprietary and rules. E3-value ontology developed by Gordijn (2002) for ebusiness model through discussing actor role, exchange value, value port, group the value, value objects, market segment and value activity and in many other researches. Reviewing the recent literature on business model (Ghaziani & Ventresca, 2005; Zott & Amit, 2010; Krcmar et al., 2011; Palo & Tahtinen, 2011; Kim & Im, 2012) and other various publications of indexed journals.

In the study, to locate and analyze research that has been conducted in relation to business models and published in a wide scholarly journals; selected range of GOOGLE SCHOLAR because it provide a simple too broadly search for scholarly literature. From one place, search across many disciplines and sources. First time, write the term "Business Model" in the Google Scholar, returning 2,240,000 ² results. This is not possible for me to review of all articles that are why select a criterion that was used to determine the eligibility of the studies (on business model framework) for inclusion in the study.

Criterion 1 The term "business models" searched with all of the words and with the exact phrase.

Criterion 2 Where words ""business model" occur in the study. These words

must occur in the title of the study. This help in eliminating those papers that used word business model anywhere in articles, conference papers, research reports, books, working papers and with other similar work included.

Criterion 3 The search was restricted from 1996 to 2012.

Criterion 4 The search was excluded the patents, citations and search for English results only.

Criterion 5 The research included in the study that cited at least on time to ensure the quality. The focus of this study is business model concept that is why eliminating researches that merely make incidental reference to the business model.

Criterion 6 Author reviews all the papers titles and made inclusion of business and management field researches.

The selection process is illustrated in figure 2. The first three criteria were used in Google Scholar database search returning 4,350 ³ results. Application of fourth criterion; excluding the patents retrieved 4,290⁴ results

²http://scholar.google.com/scholar?hl=en&q=busin ess+models&btnG=&as_sdt=1%2C5

³http://scholar.google.com/scholar?q=allintitle%3 A+Business+Models+%22Business+models%22& btnG=&hl=en&as_sdt=0%2C5&as_ylo=1996&as_ yhi=2012

⁴http://scholar.google.com/scholar?as_sdt=1,5&q= allintitle:+Business+Models+%22Business+model s%22&hl=en&as_ylo=1996&as_yhi=2012

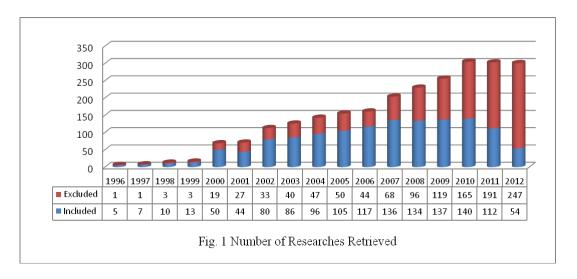
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then excluding citations found 2,600 ⁵ results. Retrieve 2,480 ⁶ results when used option of search for English pages only. For implication of fifth criterion, arrange the search yearly and find out which research cited and which not cited.

Figure shows the number of researches retrieved from Google Scholar database search for each year and number that excluded and included in the next step of the study. The 1326 searches that met fifth criterion and proceed for next step while 1154 searches excluded. However, the citations of the different researches were in few studies from 1996-1999 while citation of researches regarding business model increased rapidly from 2000 to till now.

⁵http://scholar.google.com/scholar?as_vis=1&q=al lintitle:+Business+Models+%22Business+models %22&hl=en&as_sdt=1,5&as_ylo=1996&as_yhi=2 012

⁶http://scholar.google.com/scholar?q=allintitle%3 A+Business+Models+%22Business+models%22&btnG=&hl=en&as_sdt=1%2C5&as_ylo=1996&as_yhi=2012&as_vis=1



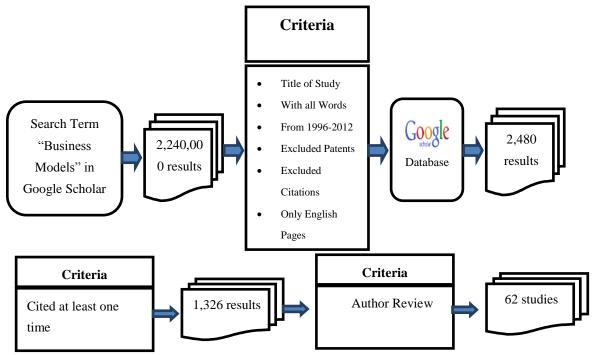


Figure 2: Selection process

Sixth criterion author review, in which author was reviewed all researches title, abstract to determine compliance with set criterion while 62 papers met all six inclusion criteria and therefore remained in the sample. The result of each paper on business model building blocks entered into excel sheet for proceeding analysis.

Frequency distribution used to find out habitual exploitation of building blocks.

Multiple response of selected participants will be recorded first in excel sheet; each variable given a labels, If the business model block (variable) is used, given 1; and if the business model block (variable) is not used, given 0 then applied multiple dichotomy analysis on collected data. In this process, we identified

twenty-eight business model blocks used in different studies; here is given.

Question-What blocks do you consider when you design a business model (these blocks used in different studies from 1996-2010) Abstraction / Aggregation 15. Legal and Economic Aspects Actors / Roles 16. Organizational Form 2. 3. Competitive environment 17. Processes / Workflow Culture/ Control Mechanism 18. Product / Service (streams) 4. 5. Critical Success Factors 19. Product Lifecycle **External Communication Concept** 20. Profit Finance / Revenue (streams) 21. Relationship of Actors 7. 8. Focus on Business Unit

- 9. Focus on Business Web & Identity
- 10. Focus on Organization & reputation
- 11. Growth
- 12. Information (stream)
- 13. Innovation
- 14. Leadership

- 22. Resources (general)
- 23. Strategy / Vision / Objective
- 24. Technology
- 25. Utility
- 26. Value Chain / Core Competences
- 27. Value Creation/Proposition
- 28. Value Network

See the appendix for business model building blocks used in different studies from 1996-2010 in chronological order

2.1 Survey results

- twenty-eight The factors were identified
- Arrange the twenty eight blocks in row and researcher name's in column
- file Arrange data set chronological order
- Each variable is given a label, if the item (variable) is used, given 1; and if the item (variable) is not used, given 0
- The maximum number of responses obtained from an individual was eleven.

2.2 Dichotomy analysis

The data in excel sheet; comprised with researchers name and business model building blocks. Each variable is given a label, if the item (variable) is used, given 1; and if the item (variable) is not used, given 0. This data sheet import in SPSS 16 for further

analysis, to run a multiple response on the data adopted these given steps.

Step 1

- For defining multiple response sets: select the Analyze from menu bar, select the Multiple Response from submenu of analyze and click on Define Variable Sets
 - Appear a new dialog box; here move the variables from Set Definition (i.e. name of twenty eight blocks) into Variables in Set box.
 - Value After this, click on option box of Dichotomies Counted In the "Variables Are Coded as" tick "Dichotomies" and type the value in Counted Value box that you assigned to those items which were ticked by respondents (i.e. 1)
 - Under the Name box type a suitable variable name (Business Model)

- Under the Label box type a description of this variable (Building Blocks)
- Click Add then appear (Business Model) in Multiple Response Sets
- Click Close

Step 2

- After defining multiple response sets; select Analyze from menu bar then select the Multiple Response and click on Frequencies
- Move (Business Model) from Multi Response Sets into Table(s) box by clicking on the transfer button

Click OK

3. RESULTS

- Percentage of responses refers to the proportion of a given response in relation to the count: count/total responses.
- Percentage of cases refers to the proportion of a given response in relation to the number of valid cases: count/total valid cases.

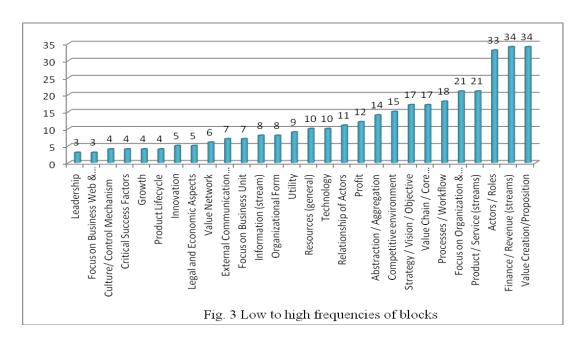
Table 1: Business model blocks frequencies

| | Res | sponses | - · |
|--------------------------------|-----|---------|------------------|
| | N | Percent | Percent of cases |
| Abstraction / Aggregation | 14 | 4.1% | 22.6% |
| Actors / Roles | 33 | 9.6% | 53.2% |
| Focus on business unit | 7 | 2.0% | 11.3% |
| Focus on organization | 21 | 6.1% | 33.9% |
| Focus on business web | 3 | .9% | 4.8% |
| Relationship of Actor | 11 | 3.2% | 17.7% |
| External communication concept | 7 | 2.0% | 11.3% |
| Finance/ Revenue (Stream) | 34 | 9.9% | 54.8% |
| Profit | 12 | 3.5% | 19.4% |
| Product/ Service Stream | 21 | 6.1% | 33.9% |
| Information Flow | 8 | 2.3% | 12.9% |
| Control mechanism | 4 | 1.2% | 6.5% |
| Critical success factors | 4 | 1.2% | 6.5% |
| Utility | 9 | 2.6% | 14.5% |
| Organization Form | 8 | 2.3% | 12.9% |
| Product Life Cycle | 4 | 1.2% | 6.5% |
| Processes/ Workflow | 18 | 5.2% | 29.0% |
| Legal Aspect | 5 | 1.5% | 8.1% |
| Resources (General) | 10 | 2.9% | 16.1% |
| Strategy/ vision/ Objective | 17 | 4.9% | 27.4% |
| Technology | 10 | 2.9% | 16.1% |
| Growth | 4 | 1.2% | 6.5% |
| Value Chain/ Core Competencies | 17 | 4.9% | 27.4% |
| Value Creation/ Proposition | 34 | 9.9% | 54.8% |

| Competitive Environment | 15 | 4.4% | 24.2% |
|---|-----|--------|--------|
| Leadership | 3 | .9% | 4.8% |
| Innovation | 5 | 1.5% | 8.1% |
| Value Network | 6 | 1.7% | 9.7% |
| Total | 344 | 100.0% | 554.8% |
| a. Dichotomy group tabulated at value 1 | | | |

Multiple dichotomy analysis has shown percent of each blocks usage from 1996-2010 by 62 authors and found percent from 1.2% to 9.6% and percentage of cases from 4.8% to 54.8% of 28 on business model building blocks. The least percent or frequencies of focus on business web (3 or .9%) and leadership (3 or .9%) blocks while highest percent or frequencies of finance/ revenue

stream (34 or 9.9%) and value creation/ (34 or 9.9%) regarding habitual exploitation of business model blocks. Frequency of each building blocks show their importance in construction of business model. For this purpose, build a figure from low to high frequency of blocks regarding exploitation of business model components.



4. CONCLUSION

Research on business models has been analyzed with the intention of raising the awareness of the business model concept in the minds of the management researchers, to get a better understanding of the concept and to recognize all components of business model used in previous studies from 1996-2010 in which the concept contributes to other management research. A thorough search of scholarly literature uncovered 62 research papers published from 1996-2010 which used the business model frameworks. The majority of these papers are published in journals of business and management

disciplines. These studies used different components in construction of business model. However, multiple dichotomy analysis shown percent of each blocks usage from 1996-2010 by sixty-two authors and found that three blocks are top of list in usage; value proposition (54.8%), revenue stream (54.8%), and actor role (53.2%). Why are these blocks used more frequently as compare to others because three questions have to ask before designing a business model; what customer's need and how business create value to meet with customer expectation (value

proposition), which player involved to link the activities (actor/player role), how generate revenue (revenue stream). A limitation of the sample is the requirement that papers include the term "business models" in the title and it is possible that there are studies that meet our intention for inclusion but because they do not use business model in the title of the paper, they have not been included in this study. However, for further exploration, most exploited building blocks can be proved on empirical basis as complementary pillars in construction of business model.

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Appendix (Business model building blocks used in different studies from 1996-2010 in chronological order)

| Chronological author's name | Abstraction / aggregation | Actors / roles | Focus on business unit | Focus on organization | Focus on business web | Relationship of actor | External communication concent | Finance/ Revenue (Stream) | Profit | Product/ Service Stream | Information Flow | Control mechanism | Critical success factors | Utility | Organization form | Product life cycle | Processes/ workflow | Legal aspect | Resources (General) | Strategy/ vision/ Objective | Technology | Growth | Value chain/ core competencies | Value creation/ proposition | Competitive environment | Leadership | Innovation | Value network |
|-------------------------------|---------------------------|----------------|------------------------|-----------------------|-----------------------|-----------------------|--------------------------------|---------------------------|--------|-------------------------|------------------|-------------------|--------------------------|---------|-------------------|--------------------|---------------------|--------------|---------------------|-----------------------------|------------|--------|-----------------------------------|-----------------------------|-------------------------|------------|------------|---------------|
| Baatz (1996) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Osterle (1996) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Carroll and Trebnick (1997) | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Timmers (1998) | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lindstrom (1999) | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Nilsson <i>et al.</i> (1999) | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Willars (1999) | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| Bartelt and Lamersdorf (2000) | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Eriksson and Penker (2000) | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| Heinrich and Leist (2000) | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 |
| Wirtz (2000) | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Hamel (2000) | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 |
| Klueber (2000) | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 |
| Stewart <i>et al.</i> (2000) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 |
| Mahadevan (2000) | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Martinez (2000) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Zimmermann (2000) | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Rappa (2001) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 |
| Gordijn and Akkermans (2001) | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Applegate (2001) | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Buchholz and Bech (2001) | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Afuah and Tucci (2001) | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 |

| Alt und Zimmermann (2001) | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 |
|--------------------------------|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Amit and Zott (2001) | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Gordijn and Akkermans (2001) | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 |
| Porter (2001) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 |
| Rentmeister and Klein (2001) | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| Robert and Racine (2001) | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Weill and Vitale (2001) | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| Bieger et al. (2002) | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 |
| Bieger et al. (2002) | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 |
| Ray Poot (2002) | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Dubosson et al. (2002) | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 |
| Chesbrough & Rosenbloom (2002) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 |
| Hoque (2002) | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 |
| Magretta (2002) | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 |
| Mercer (2002) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| Osterwalder and Pigneur (2002) | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Schogel (2002) | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 |
| Servatius (2002) | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Stahler (2002) | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 |
| Chesbrough 2003 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 |
| Van D et al. (2003) | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 |
| Scheer (2003) | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ostoswaltes (2004) | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Osterwalder et al. (2005) | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 |
| Morris <i>et al.</i> (2005) | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 |
| Shafer <i>et al.</i> (2005) | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 |
| Voelpel et al. (2005) | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 |
| Bronsseau and Penord (2006) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Bonacorsi et at. (2006) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pieter Ballon (2007) | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Kagermann and Osterle (2007) | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| Seppanen et al. (2007) | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 |
| Bouwman et al. (2008) | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Johnson et al. (2008) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

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| Chesbrough et al. (2009) | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | $0 \ 0 \ 0$ |
|--------------------------------------|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|-------------|
| Doganova et al. (2009) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 0 0 |
| Masan Spring (2010) | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 0 1 |
| Casadesus–Masanell and Ricart (2010) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 0 0 |
| Osterwalder and Pigneur (2010) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 0 0 |
| Teece (2010) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 0 0 |